

QUALITY POLICY

PP-IMS-POL-003

At Process Property Services, we are committed to providing exceptional cleaning services to our clients. We aim to prioritise quality in everything we do and exceed industry standards and customer expectations.

Process Property Services has set quality objectives with the goal of:

- Consistently and efficiently delivering services to our customers that comply with their specifications and relevant standards,
- Giving our clients the utmost confidence in our products/services,
- Measuring and improving customer satisfaction,
- Providing our workers with adequate resources, information and training to competently perform tasks to the required standard of quality, and
- Ensuring compliance with all relevant legislative, regulatory and other requirements.

This policy has been implemented and communicated throughout Process Property Services and is made available to workers and other interested parties.

The relevance and appropriateness of this policy is assessed periodically.

Authorised by



Scott Shearer

Director

Process Property Services